



**Authorization to Disclose Protected Health Information  
NEW YORK**

In order for Oscar to speak to another person or organization about your Protected Health Information it is necessary that you complete the following authorization form and return it to us. The following form complies with the Health Insurance Portability and Accountability Act ("HIPAA") and State law.

**Please mail your completed form to Oscar Insurance Corporation, Attn: Oscar Privacy Officer at PO Box 52146, Phoenix AZ, 85072-2146.**

**1. Member Information**

Member Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Member #: \_\_\_\_\_

Home Address: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_

**2. Who do you want to provide access to your information?**

Name/Entity (the "Recipient"): \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Relationship: \_\_\_\_\_

**3. What is the purpose of this authorization?**

- No specific Reason
- I need help with an appeal
- I need help with a claims payment
- I feel more comfortable with a family member/friend helping me
- Other reason (Please describe below):

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**4. What Information do you want disclosed to the Recipient?**

- Any or all information Oscar maintains, including claims, billing, and clinical information.
  - Only the following information: (Specify)
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**IMPORTANT NOTE:**

Certain sensitive information may only be released if you specifically indicate that we should provide it to the Recipient. Please check the box(es) next to the categories below if you would like information related to these services to be provided to the Recipient. If you do not indicate a specific category, information related to these services will not be released even if you indicated “Any and All Information” above.

- Alcohol/substance abuse
- HIV/AIDS
- Mental health (excluding psychotherapy notes)
- Genetic Markers/Information
- Sexually Transmitted Diseases
- Abortion/Reproductive Rights Records

**5. How long do you want this authorization to be in effect?**

- This authorization should expire on: \_\_\_\_\_ (month/date/year)

OR

- Upon the following event:
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OR

- The date the member’s Oscar Coverage ends.

If no expiration is specified, this authorization will expire 1 year from the date that you sign this form.

**Conditions of Authorization:**

I understand that information disclosed pursuant to this authorization may be further disclosed by the Recipient, and this redisclosure may not be protected by federal or state law. If I am authorizing

the release of HIV-related, alcohol or drug treatment, or mental health treatment information, the Recipient is prohibited from redisclosing such information without my authorization unless permitted to do so under federal or state law. I understand that I have the right to request a list of people who may receive or use my HIV-related information without authorization. If I experience discrimination because of the release or disclosure of HIV-related information, I may contact the New York State Division of Human Rights at (212) 480-2493 or the New York City Commission of Human Rights at (212) 306-7450. These agencies are responsible for protecting my rights.

I understand that signing this authorization is voluntary. My treatment, payment, enrollment in a health plan, or eligibility for benefits will not be conditioned on my authorization of this disclosure.

**Revocation/Cancellation:** I have the right to revoke (cancel) this authorization at any time by sending a written notice to Oscar's Privacy Officer at the address listed at the bottom of this form. Cancellation is effective upon receipt of this form by Oscar's Privacy Officer. Revocation/cancellation will not affect any action taken by Oscar in reliance on this authorization prior to receiving my written notice of cancellation. If I refuse to sign this form, my benefits, coverage, and any payments will not be affected.

**Signature required:** I have read and understood the terms of this authorization. I have had a chance to ask questions about this form. I have been provided with a copy of this form. I hereby authorize Oscar to disclose my Protected Health Information to the Recipient in the manner described in this form.

Signature of Member: \_\_\_\_\_ Date: \_\_\_\_\_

**Note: This form must be signed by either the member or his/her personal representative (someone who has legal authority to act on the member's behalf) is necessary.**

**If you are not the member, please sign below and indicate your relationship to the member.**

Signature of Legal Representative: \_\_\_\_\_ Date: \_\_\_\_\_

- Parent<sup>1</sup>
- Legal Guardian\*
- Power of Attorney\*
- Other\*

\*Documentation must be provided supporting your legal authority to act on the member's behalf.

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<sup>1</sup> A minor's consent to the authorization is required to release information regarding the minor's treatment when a minor *could have* consented to the treatment or service without parental consent.

# Notice of Non-Discrimination: Discrimination is Against the Law

Oscar complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Oscar does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Oscar:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Member Services at 1-855-OSCAR-55 (TTY: 7-1-1).

If you believe that Oscar has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**NY/NJ/TX Members:** Oscar Insurance, Attention Grievances PO Box 52146, Phoenix AZ, 85072

**CA Members:** Oscar Health Plan of California, Attention Grievances 3535 Hayden Avenue, Suite 230, Culver City, CA 90232

1-855-OSCAR-55 (TTY: 7-1-1), Mon - Fri 8 am - 8 pm/ Sat - Sun 9 am - 5 pm (EST), Fax: 1-888-977-2062, Email: [help@hioscar.com](mailto:help@hioscar.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Oscar's Grievances Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F,  
HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Assistance Services for the Deaf or Hard of Hearing

ATTENTION: If you are deaf or hard of hearing, talk to text services, free of charge, are available to you. Call 1-855-Oscar-55 and dial 711 to receive TTY/TDD services.

Albanian	Nëse ju, ose dikush që po ndihmoni, ka pyetje për Oscar, keni të drejtë të merrni ndihmë dhe informacion falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi numrin 1-855-OSCAR-55.
Arabic	إن كان لديك أو لدى شخص تساعدته أسئلة بخصوص Oscar، فلدك الحق في الحصول على المساعدة والمعلومات بلغتك من دون أية تكلفة. للتحدث مع مترجم، اتصل بالرقم 1-855-OSCAR-55.
Armenian	Եթե Դուք կամ Ձեր կողմից օգնություն ստացող անձը հարցեր ունի Oscar մասին, Դուք իրավունք ունեք ստանալ անվճար օգնություն և տեղեկություն Ձեր նախընտրած լեզվով: Թարգմանչի հետ խոսելու համար զանգահարե՛ք 1-855-OSCAR-55
Bengali	যদি আপনি, অথবা আপনি অন্য কাউকে সহায়তা করছেন, Oscar, সম্পর্কে প্রশ্ন আছে আপনার অধিকার আছে বিনা খরচে আপনার নিজস্ব ভাষাতে সাহায্য পাবার এবং তথ্য জানবার। অনুবাদকের সাথে কথা বলার জন্য, কল করুন ১-৮৫৫-অস্কার-৫৫.
Chinese	如果您，或是您正在協助的對象，有關於 Oscar 方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 1-855-OSCAR-55。
Farsi	اگر شما، یا فردی که شما به او کمک می کنید، سوالی در مورد Oscar داشته باشید، حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. لطفا با شماره 1-855-OSCAR-55 تماس بگیرید.
French	Si vous, ou une personne que vous aidez, a des questions à propos d'Oscar, vous avez le droit d'obtenir de l'aide et des informations dans votre langue gratuitement. Pour parler à un interprète, appelez le 1-855-OSCAR-55.
German	Falls Sie oder jemand, dem Sie helfen, Fragen zu Oscar haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte 1-855-OSCAR-55 an.
Greek	Εάν εσείς ή κάποιος που βοηθάτε έχετε απορίες σχετικά με την Oscar, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς καμία χρέωση. Για να μιλήσετε με έναν διερμηνέα, καλέστε στον αριθμό 1-855-OSCAR-55.
Gujarati	જો તમે અથવા તમે મદદ કરી રહ્યા હો તેમાથી કોઈને Oscar વિશે પ્રશ્નો હોય તો, તમને તમારી ભાષામાં નિશુલ્ક મદદ અને માહિતી મેળવવાનો અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે 1-855-OSCAR-55 પર ફોન કરો.
Haitian-Creole	Si oumenm oswa yon moun w ap ede gen kesyon konsènan Oscar, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-855-OSCAR-55.
Hindi	यदि आपके, या आप द्वारा सहायता किए जा रहे किसी व्यक्ति के पास Oscar के बारे में प्रश्न हैं, तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। किसी दोभाषिए से बात करने के लिए, 1-855-OSCAR-55 पर कॉल करें।
Hmong	Yog koj, los yog tej tus neeg uas koj pab ntawd, muaj lus nug txog Oscar, koj muaj cai kom lawv muab cov ntsiab lus qhia uas tau muab sau ua koj hom lus pub dawb rau koj. Yog koj xav nrog ib tug neeg txhais lus tham, hu rau 1-855-OSCAR-55.
Italian	Se tu o qualcuno che stai aiutando avete domande su Oscar, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-855-OSCAR-55.
Japanese	貴殿または貴殿の援助されている方でも、Oscarについてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話をされる場合、1-855-OSCAR-55までお電話ください。

Khmer	ប្រសិនបើលោកអ្នក ឬនរណាម្នាក់ដែលលោកអ្នកកំពុងជួយ មានសំណួរនានាអំពី Oscar លោកអ្នកមានសិទ្ធិទទួលបានជំនួយនិងព័ត៌មានជាភាសារបស់លោកអ្នកដោយឥតគិតថ្លៃ។ ដើម្បីនិយាយជាមួយអ្នកបកប្រែ សូមទូរសព្ទទៅលេខ 1-855-OSCAR-55។
Korean	귀하 또는 귀하가 돕고 있는 사람이 Oscar에 관해서 문의사항이 있는 경우, 귀하에게는 이러한 도움과 정보를 귀하의 언어로 비용 부담없이 제공받을 권리가 있습니다. 통역 서비스를 원하시면 1-855-OSCAR-55번으로 전화해 주십시오.
Laotian	ຖ້າທ່ານ ຫຼື ຄົນທີ່ທ່ານກຳລັງໃຫ້ການຊ່ວຍເຫຼືອຢູ່ມີຄຳຖາມກ່ຽວກັບ Oscar, ທ່ານມີສິດຂໍເອົາການຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໄດ້ ໂດຍບໍ່ມີຄ່າໃຊ້ຈ່າຍ. ເພື່ອລົມກັບຜູ້ແປພາສາ, ໃຫ້ໂທຫາ 1-855-OSCAR-55.
Polish	Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie Oscar, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-855-OSCAR-55.
Punjabi	ਜੇ ਤੁਹਾਡੇ ਕੋਲ, ਜਾਂ ਤੁਸੀਂ ਜਿਸ ਦੀ ਮਦਦ ਕਰ ਰਹੇ ਹੋ, Oscar ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹਨ, ਤਾਂ ਤੁਹਾਨੂੰ ਬਿਨਾਂ ਕਸਿ ਕੀਮਤ 'ਤੇ ਆਪਣੀ ਭਾਸ਼ਾ ਵੱਲੋਂ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਦੁਆਰਾ ਠਾਲ ਗੱਲ ਕਰਨ ਲਈ, 1-855-OSCAR-55 'ਤੇ ਕਾਲ ਕਰੋ।
Russian	Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Oscar, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-855-OSCAR-55.
Spanish	Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Oscar, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-855-OSCAR-55.
Tagalog	Kung ikaw o ang iyong tinutulongan ay may mga tanong tungkol sa Oscar, may karapatan kang makatanggap ng libreng tulong at impormasyon nang nasa iyong wika. Upang makipag-usap sa isang tagasalin, tumawag sa 1-855-OSCAR-55.
Thai	หากคุณหรือคนที่คุณกำลังช่วยเหลือมีคำถามเกี่ยวกับ Oscar คุณมีสิทธิที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของคุณได้โดยไม่มีค่าใช้จ่าย พูดคุยกับสาม โทร 1-855-OSCAR-55
Ukrainian	Якщо у Вас чи у когось, хто отримує Вашу допомогу, виникають питання про програму OSCAR, у Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб зв'язатись з перекладачем, задзвоніть за номером 1-855-OSCAR-55.
Urdu	اگر آپ یا آپ کسی کی مدد کر رہے / رہی ہیں ان کو Oscar کے بارے سوالات پوچھنے ہیں، تو آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے 1-855-OSCAR-55 پر کال کریں۔
Vietnamese	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Oscar, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-855-OSCAR-55.
Yiddish	אויב איר, אודר עמצער איר העלפט, האט פראגעס וועגן Oscar, איר האט דאס רעכט צו באקומען הילף און אינפארמאציע און אייער שפראך אומזיסט. צו רעדן מיט דער אייבערזעצער, קלוג 1-855-OSCAR-55.